

## Your opinion matters

Achieving for Children is committed to providing the highest standards of care. We welcome your views on the services we provide.

If you would like to give informal feedback, a compliment, complaint or provide any suggestion please email Rachael Park-Davies on:

[rachael.park-davies@achievingforchildren.org.uk](mailto:rachael.park-davies@achievingforchildren.org.uk)

If you wish to make a formal complaint, please email:

[complaintsandcompliments@rbwm.gov.uk](mailto:complaintsandcompliments@rbwm.gov.uk)

## Accessing our service

Parents or carers and young people can request advice via email or by leaving a message on our telephone line.

All professionals are requested to refer via the Early Help request form on the RBWM Safeguarding Partnership website: <https://rbwmsafeguardingpartnership.org.uk>

## Contact us

**By Post:** School Nursing Team, Achieving for Children  
Riverside Family Hub, West Dean, off Ray Mill Road West  
Maidenhead SL6 7JB, Berkshire

To request support and advice please contact:

**T:** 0300 365 6523 (please leave a message and we will return your call either on the day or the next working day)

**E:** [school.nursing@achievingforchildren.org.uk](mailto:school.nursing@achievingforchildren.org.uk)

**W:** [AfC School Nursing Team](#) (click on the link)

Information about how the Achieving for Children School Nursing Team collect and use information can be found at [www.achievingforchildren.org.uk/privacy-notice](http://www.achievingforchildren.org.uk/privacy-notice).

# School Nursing Team

Supporting children and young people locally



Our school nurses look after the health and wellbeing of children attending a maintained, academy or free school in the Royal Borough of Windsor and Maidenhead (RBWM).

We are here to offer confidential advice and support to children, young people and their families.

The School Nursing Team consists of specialist practitioners, staff nurses and school health screeners.

## What we do

We:

- take over from the health visitor on your child's fifth birthday
- provide training to school staff on managing children's medical conditions in school
- support healthcare planning for children with medical needs
- inform children and young people who have additional health needs about healthcare services that are available to them and refer them to services if needed
- offer schools advice and support on all health matters
- run clinics to support families to manage night-time bedwetting.



## Primary schools

In primary schools, we:

- weigh and measure children at school entry and in Year 6 as part of the National Child Measurement Programme. We can support and advise children and families on weight management
- perform vision screening at school entry
- offer hearing checks if there are concerns
- offer advice and support to children and their parents or carers on a wide range of health-related topics
- promote good health and wellbeing for school children
- offer targeted health promotion to meet public health needs

## Secondary schools

In secondary schools, we:

- offer one-to-one confidential advice, to which young people can self-refer. We can advise on diet, exercise, sleep, smoking, their emotional health, healthy relationships and sexual health
- offer targeted health promotion to meet public health needs
- work alongside other agencies to help them understand the health needs of your child

## Keeping children and young people safe

Our school nurses play an active role in keeping children and young people safe. We work in accordance with the RBWM Safeguarding Partnership. Information on our safeguarding policies and details on how to make a referral may be obtained from visiting the website:

<https://rbwmsafeguardingpartnership.org.uk>